

# Don't just outsource your IT to an MSP. Get a true IT partner.

There is a better way to solve your IT needs than having someone on the other side of a ticketing system.

	Traditional MSPs	Electric IT Hub
<b>Overall</b>		
Affordable IT solution		✓
Full visibility and ownership of your IT and security posture in one platform	Sometimes	✓
Easy setup and onboarding		✓
Integration with your HR system		✓
Built for SMBs with no IT dedicated resource	Sometimes	✓
Free customized IT and Security plan		✓
Affordable IT Consolidated billing and support	Sometimes	✓
<b>Overall</b>		
Cybersecurity solutions	✓ Usually bundled	✓ Security solution recommendations based on your business needs
Cybersecurity dashboard with security threats that were prevented	Rarely and in report format	✓
Curated Mobile Device Management policies	✓	✓
<b>Device management</b>		
Device management	✓	✓
Built for SMBs with no IT dedicated resource	Sometimes	✓
Remote device lock/unlock and wipe	Sometimes	✓
Device return with QR code	Sometimes	✓
Device storage	Sometimes	✓

	Traditional MSPs	Electric IT Hub
<b>HR &amp; IT Integration</b>		
Seamless integration with HR systems		✓
Automated On/Offboarding		✓
Application provisioning		Coming soon
Employee, applications and devices data in one place		✓
<b>IT Support</b>		
Helpdesk support	Varies, typically subscription-based	Customized support based on needs
AI-powered support available for all employees 24/7		✓
Applications and other helpful links in one place		✓
Product support team for Electric and resold applications		✓
Dedicated customer success manager	Sometimes	✓

## Why Electric?

### **Simplicity**

It's time to say goodbye to ticket submission and long SLAs. With the Electric IT Hub you get access to all your IT and security environment in one platform.

### **Buy an affordable IT solution that can grow with your business**

Secure and reliable IT doesn't need to come with high costs. Our pricing structure is based on your needs and is fully transparent.

### **Get IT to run based on your needs**

Each business is unique and Electric will partner with you to develop the best IT and Security plan for your needs. From integrating your HR system to securing your business to simplifying employee on and offboarding.

### **Secure your business proactively**

Ransomware, password hacking, virus, and remote work are all on the rise. Don't wait until your business is a victim of a cyber attack to protect it. Electric has partnered with the best solutions in the market to secure your business. And all your billing and support is managed by Electric.